UNDER PAYMENT AGENDA - 09/03/2026

NEWS:

Health Care Service Corporation, a Mutual Legal Reserve Company, Doing Business in Oklahoma as Blue Cross Blue Shield of Oklahoma v. CodeMax Medical Billing et al

- AUDITS/RECOUPMENT**: Any Updates?**

  1. **AETNA (remember to bill from admit to discharge)**
  2. **ANTHEM**
  3. **CIGNA**
  4. **MHN**
  5. **HEALTHNET**
  6. **OPTUM**
  7. **AMBETTER (remember to bill from admit to discharge)**

Member Share:

HMSA, BCBS of AR, BCBS of MO and BCBS of NM. All other states are requesting medical records and then paying the claims.

The following are having issues:

- BCBS of Wyoming (alpha prefix **ZSK**)
  - They have not been paying any claims for any level of care since 01/01/25. As of 04/12/2025 they are now requiring the member to email proof residency in order to move forward with DTX/RTC authorizations. As of today all my client's residency verifications are still pending and the were sent in back on 02/14
- BCBS of West Virginia (alpha prefix **OVW**)
  - PHP/IOP claims have not paid since 01/01/2025. They keep getting denied for not a covered benefits and then requesting medical records, then continue to give us the run around. I am hearing same goes with DTX/RTC)
- BCBS of Louisiana (alpha prefix **XUK**)
  - Has not been paying claims for this year and is requesting medical records for everything
- BCBS of NC (alpha prefix YPI) I have not been able to get a PHP/IOP for mental health approved since last October, they always deny and recommend OP (update now paying in network)
- Hawaii
- Maine

UR Meeting 09/08/2026 & 10/06/2026 @ 8:30am
ATAC Annual Meeting 01/19/2027 The Long Beach Marriott
Open MIC